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April 20, 2012

Michele Leone National Grid 40 Sylvan Road Waltham MA 02451-1120

Dear Ms. Leone,

We have recently been in communication with Terry Gray and Joseph Martella at RIDEM who confirmed that National Grid is developing a Public Involvement Plan (PIP) for the Tidewater facility and site to address concerns raised by members of the public. We look forward to meeting with National Grid and RIDEM in early May, once the first draft of the PIP is completed, in order to work together to develop a plan that meets the needs of local residents who live near the site.

In anticipation of the development of this plan, our Stakeholder Group also asks that the following immediate steps be taken in order to improve communication and transparency for local residents and other neighbors who are impacted by the site:

- We ask that National Grid communicate to our group what normal operations residents can expect to see happening at the site prior to initiation of the final remedial work
- We ask that National Grid communicate to our group if any soil will be disturbed, or any other emissions or odors created, through any activities at the site prior to the full remediation. This should include any work being done at the existing substation or work that is part of normal operations of that substation
- We ask that National Grid maintain a log of calls and/or complaints received from members of the public regarding any issue arising from odors, visible emissions, dust, or other impacts from activities performed at the site
- We ask that National Grid provide responses to complaints and/or phone calls in writing via email to a designated member of our stakeholder group

These measures are meant to provide residents with greater understanding of the potential risks associated with remedial and operational work happening at the Tidewater site. We look to

National Grid to be a partner in these efforts. We feel these issues must be addressed immediately while the full Public Involvement Plan is being drafted, revised, and approved by all concerned stakeholders.

Thank you for your attention to these matters.

Holly Dygest

Sincerely,

Holly Dygert, on behalf of the Tidewater Stakeholders' Group